

Creating a Culture of Honest and Open Communication

Honest and open communication builds trust, empowers teams, and enhances workplace engagement. Learn how team members and managers can drive meaningful conversations for stronger connections and collaboration.

Did you know?

Managers account for 70% of the variance in team engagement.

Regular coaching conversations improve team enthusiasm and ownership of work.

Personalised communication helps team members feel valued and respected.

Source: Gallup

Key Actions for Team Members and Managers

1

Have Regular Conversations

Managers: Engage in meaningful coaching conversations with team members to drive enthusiasm and ownership of work.

2

Listen and Ask Thoughtful Questions

Team members: Actively participate in discussions, ask clarifying questions, and listen with intention.

Managers: Encourage team feedback and create a safe space for open dialogue.

3

Show That You Care

Managers: Ask your team, "What would make you feel like a valued team member?" Personalise your leadership approach based on their responses.

4

Encourage Collaboration

Team members: Share ideas during team discussions to enhance group performance.

Managers: Facilitate discussions that solicit opinions and foster continual improvement.



The Benefits of Honest Communication

Stronger Engagement: Regular, meaningful conversations foster enthusiasm and connection.

Improved Collaboration: Open dialogue leads to more innovative solutions and teamwork.

Enhanced Trust: Personalised communication builds stronger relationships between team members and managers.

Want to improve communication and build stronger team relationships?

Explore Plumm's tools and resources to start creating meaningful conversations today

